

StockMill

Privacy Policy

by **Errormatic Technologies Private Limited**

For: **The StockMill Main Mobile Application**

Effective Date: **19 August 2026**

Applies To: **Google Play Distribution**

1. Introduction

This Privacy Policy explains how Errormatic Technologies Pvt Ltd ("Errormatic Technologies Pvt Ltd", "we", "us", or "our") collects, uses, stores, protects, and discloses information in connection with the StockMill mobile application ("StockMill" or the "App").

StockMill is an inventory management application designed for agricultural grain mills and related mill operations. This Privacy Policy applies to the StockMill Main App distributed through Google Play. It does not apply to the separate StockMill Admin / Super Admin application, which is a private administrative application and is not distributed through Google Play.

By using StockMill, you acknowledge that you have read this Privacy Policy. Where applicable, the App will request permissions or other consent required for specific features.

2. Information We Collect

2.1 Account and Authentication Information

- Name and/or user name associated with a StockMill account.
- Phone number where used for phone-based authentication, OTP verification, password recovery, or account-related communication.
- Username and authentication credentials used to sign in. Passwords are handled through the authentication system and are not intended to be stored by StockMill in plain-text form.
- User role, such as Mill Admin, Supervisor, or Staff User.
- Login, logout, failed-login, account-locking, password-reset, and session-related information.

2.2 Mill and Business Information

- Mill name, industry type, address, contact information, and other mill profile information entered by authorized users.
- Business configuration such as godowns, material types, units, stock thresholds, and operational settings.

2.3 Inventory and Transaction Information

- Stock IN and Stock OUT entries, including material, quantity, unit, godown, slip number, party/company name, contact person, mobile number, address, vehicle number, remarks, date/time, and user associated with the entry.
- Reports and exports generated from information entered into StockMill.

2.4 Photos

If a user chooses to attach a photograph to a stock entry, StockMill may access the device camera or selected photo from the device's media/photo interface. Photos may include trucks, goods, or other information captured by the user. Photo capture is optional to the stock-entry feature unless the user's organization requires otherwise.

2.5 Activity and Audit Information

StockMill may maintain audit information relating to actions performed in the App, such as logins, stock entries, deletions, user-management actions, configuration changes, failed login attempts, account locks, profile updates, and report generation. Such records may include the acting user, action details, and timestamp. Where the implemented system records device-related information for security or audit purposes, that information may also be associated with the relevant activity.

2.6 Local / Offline Information

StockMill supports offline operation. Information required to provide offline functionality may be temporarily stored on the device and synchronized with StockMill's cloud services when connectivity is restored. Offline information may include recent inventory information, cached stock summaries, party suggestions, and queued photographs or entries, depending on the feature used.

2.7 Notifications

If notification permission is enabled, StockMill may send operational notifications such as low-stock alerts, subscription reminders, new-entry notifications, report notifications, and account-related notices.

3. How We Use Information

- To create, authenticate, secure, and manage StockMill user accounts.
- To provide inventory, stock tracking, reporting, export, party-management, and mill-management functionality.
- To synchronize information between the App and cloud services.
- To provide offline functionality and later synchronization.
- To send operational and account-related notifications when enabled.
- To maintain audit trails, protect accounts, detect misuse, and support security controls.
- To respond to support requests and communicate about the StockMill service.
- To comply with applicable legal, regulatory, security, and contractual obligations.

4. Data Sharing and Service Providers

We may use third-party infrastructure and service providers to operate StockMill. The current product architecture identifies Firebase services for authentication, cloud database storage, cloud file storage, and push notifications. Information transmitted to such providers is processed to provide the functionality for which StockMill uses those services.

We do not state that StockMill sells personal information. We may disclose information where reasonably necessary to provide the service, protect StockMill and its users, comply with law, respond to lawful requests, or enforce our agreements.

5. Access Within a Mill

StockMill is a multi-user business application. Depending on the user's role and permissions configured for the relevant mill, authorized users may access operational information belonging to that mill. For example, Mill Admins and Supervisors may have broader access than Staff Users. Access is intended to be controlled through StockMill's role and permission model.

6. Permissions

- Camera: used to capture photos for stock entries.
- Photos / Media: used when a user selects a photo to attach to a stock entry.
- Notifications: used for operational and account notifications when permitted.
- Phone / OTP-related functionality: used for phone authentication and OTP verification where enabled.
- Internet/network access: used for authentication, cloud synchronization, uploads, notifications, and other online functions.

7. Data Security

We use reasonable technical and organizational measures designed to protect information against unauthorized access, alteration, disclosure, or destruction. The StockMill architecture includes Firebase Authentication, role-based access controls, mill-level data isolation, Firebase security rules, authentication controls, session controls, and account-locking measures.

No method of transmission or storage can be guaranteed to be completely secure. Users should protect their credentials and promptly report suspected unauthorized access.

8. Data Retention

We retain information for as long as reasonably necessary to provide StockMill, maintain business records and audit trails, protect the service, resolve disputes, enforce agreements, and comply with applicable legal or regulatory obligations. Specific retention periods may vary by data type and applicable requirements.

9. Account and Data Deletion

Users may request deletion of their StockMill account and associated personal data through the deletion mechanism made available by StockMill. StockMill will process valid deletion requests in accordance with applicable law and its operational requirements.

Certain information may be retained where retention is reasonably necessary for legal compliance, security, fraud prevention, dispute resolution, accounting or tax obligations, or the establishment, exercise, or defense of legal claims. Where retention is required, the retained information will be limited to what is reasonably necessary for that purpose.

10. Children's Privacy

StockMill is a business inventory management application intended for business users and is not designed or marketed as an application for children.

11. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to StockMill, applicable law, or our data practices. The updated version will be made available through the StockMill website and/or within the App, as applicable. The effective date at the top of this policy indicates when the current version took effect.

12. Contact Us

For privacy questions, requests, or concerns, contact:

Errormatic Technologies Pvt Ltd
Email: info@www.errormatictechnologies.com
Phone: +91 9049699374
Website: <https://www.errormatictechnologies.com>

13. Google Play Privacy and Data Transparency

This Privacy Policy is intended to support the privacy and data-transparency requirements applicable to the StockMill mobile application distributed through Google Play. It describes the categories of information StockMill may access, collect, use, store, and share in connection with the features provided by the App.

The information disclosed in this Privacy Policy is intended to be consistent with the Google Play Data Safety information submitted for StockMill. Where a third-party service, library, or SDK processes information on behalf of the App, such processing is considered when determining the disclosures required for Google Play.

14. Account Deletion and Data Deletion

StockMill provides an account-deletion process through the App and an external deletion request mechanism. When an account deletion request is validly submitted, associated personal data will be deleted within a reasonable period, subject to legitimate retention requirements.

Where information must be retained for legal compliance, fraud prevention, security, dispute resolution, accounting, regulatory obligations, or the establishment or defense of legal claims, such information may be retained only for the period reasonably required for that purpose. Account deactivation, suspension, or freezing is not treated as account deletion.

15. Data Safety Declaration

Errormatic Technologies Pvt Ltd is responsible for maintaining an accurate Google Play Data Safety declaration for StockMill. The declaration covers the data practices of the App and applicable third-party SDKs and services

used in the production release. If data practices change, this Privacy Policy and the Google Play Data Safety declaration will be reviewed and updated as necessary.

16. Contact for Privacy Requests

Privacy, data-access, correction, deletion, or other privacy-related requests may be submitted to:

Errormatic Technologies Pvt Ltd
Email: errormatictechnologies@gmail.com
Website: www.errormatictechnologies.com
Phone: +91 9049699374

Contact & Support

StockMill Support

For any queries regarding the application, your account, billing, or technical issues, please reach out through any of the following channels:

 **Phone / WhatsApp:** +91 84688 98596

 **Email:** info@stockmill.in

 **Website:** stockmill.in

 **Support Hours:** Monday – Saturday, 9:00 AM – 6:00 PM IST

Developer & Owner

 **Company:** Errormatic Technologies Private Limited

 **Registered State:** Maharashtra, India

 **Corporate Email:** info@stockmill.in